

Transferring Domains From directNIC

This registrar can accept transfers from any registrar. With our Rapid Transfer System domain transfers can often be completed in as little as five days or less. Note that some transfers may take up seven days to complete.

To transfer a domain from directNIC to this registrar, you will need the following information:

- ✓ Domain status – Locked or Active
- ✓ Administrative contact for registered domain
- ✓ Authorization or EPP code (.com, .net, .org, .biz, .us, and .info TLDs only).

If you do not have that information on hand, you can obtain it from directNIC. Note that the domain transfer cannot succeed unless the domain name is unlocked, the administrative e-mail address is valid, and the correct authorization code is provided (for .com, .net, .org, .biz, .us, and .info domains).

See below for a description of the specific elements and issues involved in transferring a domain from directNIC to this registrar.

Unlocking Domain

Domains registered with directNIC might be set at so-called “High Security” status, which means that the domain is locked and cannot be transferred. Note that this status will lock *all* domains on your directNIC account. Domain locking serves to prevent unauthorized transfers of your domain. Before a domain transfer is requested, the lock must be removed by changing the directNIC status to “Normal Security” thus changing the registry status to “Active.”

To unlock all domains on your directNIC account:

1. Log in to your directNIC account.
2. Go to Customer Settings.
3. Select “Set Transfer Security” under Advanced Options in the left column.

4. Click “Change to: Normal Security.”

To unlock an individual domain:

1. Log in to your directNIC account.
2. Go to Customer Settings.
3. Select “Set Transfer Security.”
4. Click on the “Transfer Security Settings Manager” link near the bottom of the page
5. Select the domain you wish to unlock
6. Click “Change to: Normal Security.”

The Importance of the Administrative Domain Contact

The administrative contact is one of the four contacts listed in the Whois database for a registered domain. The contact information is defined by the registrant. As part of the domain transfer process, we will send a transfer-approval e-mail message to the domain's administrative contact listed in the Whois database. The e-mail message contains the Transaction ID and Security Code that enable the administrative contact to approve the transfer.

If you have just removed the lock from a domain registered with directNIC (the “unlock” procedure is described above), 24 hours should elapse before the administrative contact responds to the transfer approval e-mail message, as it can take up to 24 hours before our system recognizes changes to the domain's Whois information.

Any attempt to respond to the transfer approval message before the status change has been completed will result in transfer failure. You will receive an instant e-mail notification of the failed transfer.

Changing Administrative Contact Information

If you need to alter the contact information for your domain's administrative contact, please proceed thus:

Adding a new domain contact:

1. Log in to your directNIC account with your user name and password.

2. Click “Customer Settings” on the second navigation bar.
3. Click “Contacts.”
4. The next screen lists your current domain contacts.
5. Click “Add a contact” under the Contacts Manager bar.
6. Enter the new contact information.
7. Click the “Add Contact” button at the bottom of the page.

Switching between existing domain contacts:

1. Log in to your directNIC account with your user name and password.
2. Click on the “Domain Manager” button on the second navigation bar.
3. Click “Change Contact Information” next to the domain whose contact information you wish to modify.
4. From the drop-down list, select the contact you wish to use as administrative contact for the domain.
5. Click “Modify” to save the changes.

Note that it may take up to 24 hours for the changes to take effect.

Authorization Code

In order to transfer a .com, .net, .biz, .info, .org, or .us domain name you will need an authorization code. An authorization code is a unique code assigned by registrars to .com, .net, .biz, .us, .info, and .org domain names at the time of registration.

For domains registered with directNIC, the authorization code consists of the first 3 letters of the domain and the domain id. You must contact directNIC to obtain the authorization code for your domain.

Transferring Domain

Assuming that the above issues are in order, the domain transfer process proceeds thus:

To transfer a domain to this registrar:

1. Advise the domain's administrative contact that the domain name is being transferred.
2. We will e-mail the administrative contact by the next business day with instructions on how to approve the transfer.
3. Once the administrative contact has approved the domain transfer, we will send a transfer request to the registry. If the domain's administrative contact does not have access to the account from which the transfer request was purchased, the recipient of the e-mail request must forward the Transaction ID and Security Code to someone who does. These codes must be entered on the Pending Domain Transfer screen in your account in order to approve the transfer. Once the Transaction ID and Security Code are successfully entered, we will request the transfer at the registry. The registrar of record then has five (5) calendar days to deny the transfer. If the registrar of record does not deny the transfer, the transfer is automatically approved.
4. The registry will contact directNIC via e-mail.
5. directNIC will notify the administrative contact of the transfer via e-mail.
6. directNIC will send an acceptance or rejection notice to the registry. If the registrar fails to deny the transfer within five days, the registry will move the domain registration to this registrar.
7. The registry will notify us of the acceptance or rejection.
8. We will inform you via e-mail that the transfer is complete.

Should the domain transfer fail, we will notify you via e-mail. You may resubmit your transfer request if the transfer fails. However, to ensure that the information listed in your transfer request remains valid, you will have 30 days from the time of your purchase to complete the transfer.