Transferring Domains from Yahoo!

This registrar can accept transfers from any registrar. With our Rapid Transfer System, domain transfers can often be completed in as little as five days or less. However, some transfers may take up to seven days to complete.

To transfer a domain from Yahoo! to us, you will need the following information:

- ✔ Domain status – Locked or Active

- ✔ Administrative contact for registered domain

- ✔ Authorization or EPP code (.com, .net, .org, .biz, .us, and .info TLDs only).

If you do not have that information on hand, you can obtain it from Yahoo!. The domain transfer cannot succeed unless the domain name is unlocked, the administrative e-mail address is valid, and the correct authorization code is provided (for .com, .net, .org, .biz, .us. or .info domains).

See below for a description of the specific elements and issues involved in transferring a domain from Yahoo! to this registrar.

Unlocking Domain

Domain names registered with Yahoo! might have been placed in the user-controlled "Lock" status, which is displayed as "Registrar-Lock" at the registry. Before a domain transfer is requested, the lock must be removed and the registry status verified as "Active."

To Unlock Your Domain

1. Log in to your Business Control Panel at
   http://smallbusiness.yahoo.com/index.php.

2. Click the **Domain Control Panel** hyperlink for the domain you want to unlock.

3. Click **Edit Domain Locking**.

4. Click **Unlock Domain**.

> **Note:** It may take up to 24 hours before our system identifies and recognizes the status change.

The Importance of the Administrative Domain Contact

The administrative contact is one of the four contacts listed in the Whois database for a registered domain. The contact information is defined by the registrant. As part of the domain transfer process, we will send a transfer-approval e-mail message to the domain's administrative contact listed in the Whois database. The e-mail message contains the Transaction ID and Security Code that enable the administrative contact to approve the transfer.

Changing Administrative Contact Information

If you have just removed the lock from a domain registered with Yahoo! (the "unlock" procedure is described above), 24 hours should elapse before the administrative contact responds to the transfer approval e-mail message, as it can take up to 24 hours before our system recognizes changes to the domain's Whois information.

Any attempt to respond to the transfer approval message before the status change has been completed will result in transfer failure. You will receive an instant e-mail notification of the failed transfer.

To Change the Administrative Contact for Your Domain

1. Log in to your Business Control Panel at http://smallbusiness.yahoo.com/index.php.

2. Click the **Domain Control Panel** hyperlink for the domain you want to access.

3. Click the **View/Edit Your Domain Registration** hyperlink.

4. On the **Domain Registration Information** page, click **Edit**.

5. Edit your Administrative contact.

> **Note:** It may take up to 24 hours before our system recognizes the changes.

Authorization Code

To transfer a .com, .net, .biz, .info, .org, or .us domain name you will need an authorization code. An authorization code is a unique code assigned by registrars to .com, .net, .biz, .us, .info, and .org domain names at the time of registration.

> **Note:** Website Services customers must contact Yahoo! At
> http://smallbusiness.yahoo.com/contactus/ to obtain their authorization code.

To Obtain Your Authorization Code from Yahoo!

1. Log in to your Business Control Panel at
   http://smallbusiness.yahoo.com/index.php.

2. Click the **Domain Control Panel** hyperlink for the domain you want to access.

3. Click **View Your Authorization Code**.

Transferring Domain

Assuming that the above issues are in order, the domain transfer process proceeds thus:

To transfer a domain to this registrar:

1. Advise the domain's administrative contact that the domain name is being transferred.

2. We will e-mail the administrative contact by the next business day with instructions on how to approve the transfer.

3. Once the administrative contact has approved the domain transfer, we will send a transfer request to the registry. If the domain's administrative contact does not have access to the account from which the transfer request was purchased, the recipient of the e-mail request must forward the Transaction ID and Security Code to someone who does. These codes must be entered on the **Pending Domain Transfer** screen in your account in order to approve the transfer. Once

the Transaction ID and Security Code are successfully entered, we will request the transfer at the registry. The registrar of record then has five (5) calendar days to deny the transfer. If the registrar of record does not deny the transfer, the transfer is automatically approved.

4. The registry will contact Yahoo! via e-mail.

5. Yahoo! will send an acceptance or rejection notice to the registry. If the registrar fails to deny the transfer within five days, the registry will move the domain registration to this registrar.

6. The registry will notify us of the acceptance or rejection.

7. We will inform you via e-mail that the transfer is complete.

Should the domain transfer fail, we will notify you via e-mail. You may resubmit your transfer request if the transfer fails. However, to ensure that the information listed in your transfer request remains valid, you will have 30 days from the time of your purchase to complete the transfer.